

Curriculum Vitae



Mike (Michele Amenta) Mike with the mic

Italian Tour Leader speaking english, french and spanish

Driver license B and CAP KB

Technical Manager for Travel Agency & Tour Operators

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- Tour leader

in 2023

From May to October 2023: Weekly tours for French clients:

- Venice- Florence Rome: (6 times back to back) from may 5 to october 31, 2023
- The lakes of northern Italy (june, from 10 to 16, 2023)
- Naples and Puglia region: (from sept. 25 to oct. 02, 2023)

From 2018 to december 2023: Daily Tours from Florence in English, Spanish, French and Italian - Pisa, Lucca, San Gimignano, Siena, Chianti, Val d'Orcia, 5 Terre, Assisi etc...

in 2022

| May 08-15 May 18-25 May 28 -June 05 June 09-18 June 26 -July 03 July 09-16 July 17-24 Aug.07 -Sept.04 September 11-18 September 19-23 September 26-30 | 8 days (FRE) Venice and Veneto 8 days (FRE) Tuscany and 5 Terre 9 days (ITA) Authentic Sicily + Egadi islands 10 days (USA) Wien - Oberammergau - Munich 8 days (ITA) Authentic Sicily 8 days (ITA) Bordeaux and the Atlantic coast 8 days (ITA) Authentic Sicily 30 days (ITA) Authentic Sicily 30 days (AUS) Grand Tour Europe 8 days (FRE) Northern Italy Lakes 5 days (FRE) Northern Italy Lakes 5 days (AUS) Venice - Elerence - Rome | Vortogallo stora Signa | no Polonia Versivis Cechia Unghera Unghera Unghera Donali de Versivis Croazie Bonnia ed Versivis Prega Donnia ed Versivis Croazie Bonnia ed Versivis Prega Unghera Ung |
|---|---|---|--|
| September 26-30 | 5 days (FRE) Northern Italy Lakes | Isbona Spagna | Gree |
| October 01-05 | 5 days (AUS) Venice - Florence - Rome | Málagas Julizil davas Unigu Gibilterra | Malta |
| October 07-15 | 9 days (FRE) Naples - Capri - Amalfi - Apulia | | |

| since 2018 | | |
|---------------------------------------|----------------------------------|--|
| for Boscolo Tour S.p.a. : | - Netherlands (twice) | - Normandy and Brittany |
| - Amsterdam, Flanders and Rhine | - Sardinia (twice) | - Sicily - Classic Tour (4 times) |
| - Authentic Sicily (3 times) | - Aeolian islands | Cinque Terre & Tuscany |
| for Plus Belle l'Europe (french T.O.) | - Milan, Venice and Lakes (2019) | |
| for other Tour Operators : | | |
| Pagliarini Vlaggi: | - Madrid and Andalusia | - New Year's Eve in Paris |
| Top Viaggi Srl: | - Paris and Loire's castles | - Paris and London |
| | - Benelux (3 times) | |
| Armando Galea Viaggi | - Liguria and Côte d'Azur | - Rome and Assisi |

| Qualifications | Languages (passion and predisposition) | | |
|---|--|-----------------------|--|
| - Master in "Business Economics and Management" | - English: | Excellent / Fluent | |
| - Qualified "Technical Manager of Travel Agency" | - French: | Excellent / Fluent | |
| - Qualified "Tour Leader" (authorized by Italian law) | - Spanish: | Excellent / Fluent | |
| - Qualified "Tourist Services Operator" | - Romanian: | good enough | |
| - Technical Diploma for Surveyors | - Russian and German: | Basic not good enough | |

Level of computer knowledge: Programmer / Webmaster

Excellent knowledge of Microsoft **Office** programs (Word, Excel, Front Page, Access), and programming languages **Html and Asp**, I have created websites with e-commerce (payment by credit card or bank transfer



- Excellent managerial and organizational skills
- Predisposition to "problem solving" and teamwork
- Availability for business trips both in Italy and abroad
- EXPORT MANAGER: training course (Shipping, International Contracts and Customs Regulations)

In summary:

- I started working in tourist villages as an entertainer and sports instructor,
- after a two-year course I worked as a Tour Leader/Guide of Sicily for french tourists
- Tour Leader for italian groups, traveling by bus, train, ship and plane in Europe,
- then "Tour Organizer in Travel Agency", and I got the qualification as
- Technical Director for Travel Agencies and Tour Operators in 1989
- Contract Manager and Sales Manager for Tour Operators specialized in groups of students and adults
- Owner and Director of Travel Agency in Rimini and Tour Operator in Bucharest (Romania)
- For work reasons I lived in Oxford (GB), Paris (F) and Bucharest (RO)
- Tour Leader on multilanguage tours of Tuscany and Liguria, in english, spanish, french and italian

| other experiences in tourism | |
|---|-------------|
| Sports instructor (Valtur Brucoli - Villaggio Capo Alaua) | (3 seasons) |
| Entertainer (Hotel Club Zagarella) and Chief Entertainers (La Perla Jonica) | |
| Tourist Guide and Tour Leader of Sicily in French (Aerotourisme) | (3 seasons) |
| Travel Agent | (3 years) |
| Sale at the travel desk for individuals and "ad hoc" travel arrangements | |
| (Cagidemetrio Ancona and Incontri Europei Macerata, Travel Agency) | |
| Contract Manager | (7 years) |
| For Tour Operators specialized in group travel for adults and students | |
| (based in Rimini and in the Republic of San Marino) | |
| Tour Organizer (Arrow Jet – In Tours Rimini) | (4 years) |
| Organization of trips to sea and thermal rest holidays for adult/3rd age groups | |
| (Municipalities and Associations) | |
| - Manager and Organizer in the sectors | |
| - Tourism: Purchase and sale of tourist packages | |
| - Shopping Tour for Russians: (wholesale: Clothing, Footwear, Leather, Machinery and Equipment) | |
| Owner of Travel Agency-Tour Operator | (5 years) |
| - Rimini : Ponte Tiberio Viaggi | |
| - Bucharest : Marco Polo – Incoming Tour Operator e corrispondent for Romania | |

- I traveled a lot for work and I know well:

- Italy (all) Spain (all) France (all) Austria (all) Romania (all)
- London Oxford Amsterdam Brussels Munich Berlin Budapest Bucharest and Prague.

my experiences in other areas

- **Teacher** in private lessons for the use of the Personal Computer, Internet and Social Network (MS Office Windows Internet email Video Conference Facebook Google Excel ...)
- **Expert Consultant** lessons for students of the 4th and 5th year (Istituto Tecnico Alberghiero) in Hotel Marketing and Tourism Marketing
- Interpreter at fairs and events (Best Union Rimini) in English French and Spanish
- from 2009 to 2015 owner of a company specialized in the organization of Conferences,
- Seminars and Professional Training Courses in technical and administrative sector, in collaboration with National Training Institutions and Professional Associations throughout Italy

I authorize the processing of personal data, including sensitive data, in accordance with the law in force,

